

Please complete this document and email it to sales@inheco.com or fax to +49 89 899593 149.

	Customer company data	Shipping address for devices (if different)
Company:		
Contact person:		
Address:		
Country:		
Phone/Fax:		
Email:		

All shipping costs & custom duties are carried by the (potential) customer.

INHECO offers 2 options for getting a test unit:

First Option "sale or return":

Shipment of a **NEW** unit on **sale or return** basis. This option might be reasonable for customers who plan to keep the device(s) if the testing will be successful. INHECO will issue a quote based on the requested devices and will only ship the units if an official purchase order is released by the customer. After the testing period of 4 weeks is expired the customer must decide whether he likes to keep the unit(s) or return it/them. In case the unit(s) will be returned a handling fee of 200€/unit and additionally a loan fee of 25 €/day will be charged.

Second Option "demo unit":

Shipment of (used) **demo unit(s)**, which must be returned after a test period of 4 weeks. In case the demo unit(s) is/are not returned on time INHECO will invoice a daily rental fee.

If you are a new potential customer for INHECO, please fill out the customer form & enter your freight account:

<http://www.inheco.com/service/order-process.html>

Terms & Conditions

For demo units:

The maximum free-of-charge test period for demo units is 4 weeks, with an additional week to ship the units back to INHECO. After this period, INHECO will invoice a daily rental fee, the details will be communicated immediately after the end of the 4 weeks' test period. Adapter plates (other than the included flat bottom adapter) are not available for free testing, they have to be purchased.

The above is subject to availability and for dedicated demo units only. If no demo units are available it may be possible to use newly built units, however, in this case a rental fee may apply.

The customer will inform INHECO on the results of the tests.

For sale or return:

The maximum sale or return period for new units is 4 weeks. After this period INHECO will send the invoice for payment of the device(s), unless the customer has requested the extension of the test period and INHECO confirmed prolonged test period.

The customer will inform INHECO on the reason why the devices are returned.

For Demo units and sale or return:

The items delivered remain INHECO's property until they have been paid by the customer and full payment has been effected or until they are returned.

Returned new hardware (especially for sale or return, but sometime demo units might also be new) must not show any signs of use, the customer will be charged for any corrective repairs.

The original packaging must be used for the return shipment.

The devices may not have been used in **Biosafety Level 3 and 4 environments**, or have been exposed to **radioactive or radiation materials**.

A separate RMA request will have to be completed for the return of the devices to INHECO:

<http://www.inheco.com/service/returns-rma/rma-request.html>

Please contact sales@inheco.com if you need further consultancy on this matter.

I agree to pay shipping and custom costs (both ways). Return shipment to INHECO: DAP Incoterms 2010.

Select "Sale or return" or "Demo unit option"

I select sales or return option

(you will receive a quote for the devices and you will provide the purchase order based on the quote)

I select demo unit option

We are interested in testing the following INHECO parts:

CPAC Microplate Kit (includes STC, flat bottom adapter and blue Slot Module)

CPAC Ultraflat Kit (includes STC, flat bottom adapter and blue Slot Module)

CPAC Microplate HT 2-TEC Kit (includes STC, flat bottom adapter and black Slot Module)

CPAC Ultraflat HT 2-TEC Kit (includes STC, flat bottom adapter and black Slot Module)

HeatPAC Kit (includes STC, flat bottom adapter and black Slot Module)

Heated Lid Kit (includes STC and black Slot Module)

Teleshake AC Kit (includes STC and yellow slot module)

Teleshake 95 Kit (includes STC and black slot module, no flat bottom adapter needed)

Teleshake 95 AC Kit (includes STC and yellow slot module, no flat bottom adapter needed)

Thermoshake Classic Kit (includes STC and black slot module, no flat bottom adapter needed)

- Thermoshake AC Kit (includes STC and yellow slot module, no flat bottom adapter needed)
- INHECO Measurement Plate IMP Kit
- Incubator Shaker MP Kit (includes power supply)
- Incubator Shaker DWP Kit (includes power supply)
- Incubator MP Kit (includes power supply)
- Incubator DWP Kit (includes power supply)
- SCILA CO2 MP-4 Cell Incubator Kit (includes power supply)
- SCILA MIX Gas Mixing Device Kit (2 Gas Mixing Device)
- SCILA MIX 3 Gas Mixing Device Kit (3 Gas Mixing Device)
- ODTC® 96 Left Kit
- ODTC® 96 Right Kit
- ODTC® 96 Back Kit
- ODTC® 96 Down Kit
- ODTC® 384 Left Kit
- ODTC® 384 Right Kit
- ODTC® 384 Back Kit
- ODTC® 384 Down Kit
- ODTC® 96 XL Back Kit
- ODTC® 96 XL Left Kit
- ODTC® 96 XL Right Kit
- ODTC® 384 XL Back Kit
- ODTC® 384 XL Right Kit
- ODTC® 384 XL Left Kit

ODTC® Verification Tool OVT 96 Kit

ODTC® Verification Tool OVT 384 Kit

Name, Job Title

Date, Place